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NEA
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NEA Distress Reporting Mechanism



Did you know that the National Employment Authority (NEA) distress reporting platform enables you or other interested parties to submit incidents of distressed Kenyan migrant workers via the NEAIMS portal www.neaims.go.ke. When necessary, NEA examines the situation and takes appropriate action, and reports your concerns to appropriate authorities. The reporting can be done by the distressed persons or someone else on their behalf, as long as the distressed person is a Kenyan.

This online distress form can be completed by any distressed person including: Employed Kenyan migrant, worker, Prospective migrant Kenyan worker, Kenyan Victim of trafficking ,Stranded Kenyan migrant worker, Kenya minor/child, Returning Kenyan migrant worker as well as Private Recruitment Agency

The form is divided into three major sections, which are as follows:

1. Distressed Persons Details
2. Particulars of Next of Keen
3. Nature of the distress

WHAT TO KNOW WHEN FILLING OUT THE DISTRESS FORM

Distressed Personal Details

In this section, the first details you will fill range from filling in your Nationa l D(mandatory), name, passport number (optional), choose your nationality from the drop-down list, gender, use DatePicker alone to indicate your date of birth, mobile number, departure date from Kenya, and email.

In addition, mention the sort of work, whether non-skilled or professional, as well as the present country and city of employment.

It is also important to remember that you will be needed to provide your current employer's name, phone number, email address, and current employment date. After this, select your home county and home sub-county in that order and fill in the home location, and Home Sub location.

The final component of this section needs you to select the nearest NEA office from a drop-down list. These NEA offices are spread across Kenya's twenty-seven counties..

Particulars of Distressed Persons Next of Kin

The next of kin details that you should fill out are next of kin name, next of kin mobile number, and next of kin email.

Distress

This section requires you to answer yes or no to the following questions:

1. Have you reported to the nearest Kenyan embassy, mission or consulate?

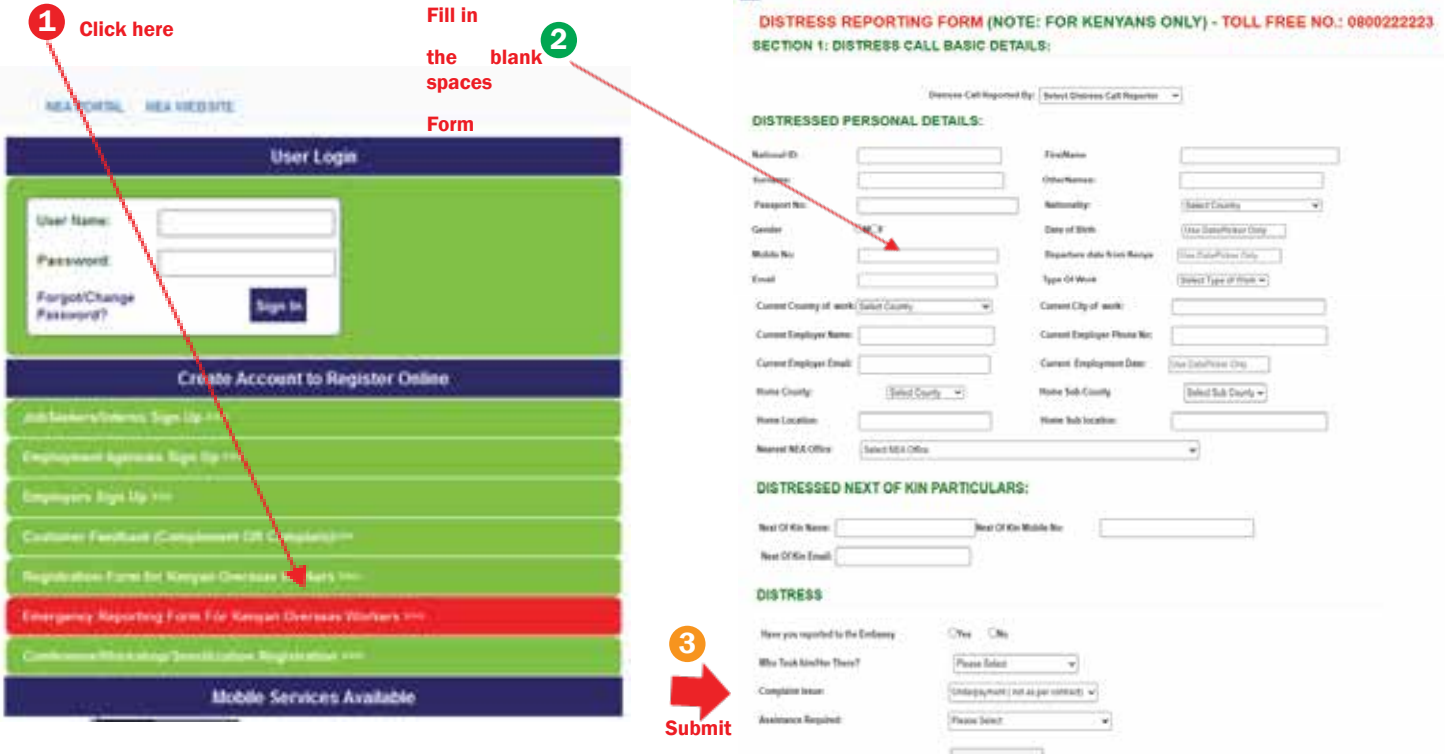
2. Who took the distressed person to his or her area of work? You must choose whether you, a private recruitment agency, or another person is responsible for transporting the distressed person to his or her place of employment from the drop-down menu.

This form also has a complaint issue category. Select the specific issues for which you are filling out the form from the complaint issue section among the various reasons including; physical abuse, sexual exploitation, contract substitution/change, under-payment, debt bondage, withholding of wages, withholding of travel documents, Excessive working hours, no contract offered, passport withholding, threats, denied medical treatment.

After selecting the complaint issue, select the type of assistance needed from the dropdown menu, such as a change of employer, contract renegotiation, medical attention, safe shelter, rescue, or the return of travel documents. Food, psychosocial help, contact with relatives, clothing, and legal aid are also options available in this category.

In addition to this reporting form, the Authority is piloting a **Toll-Free number 0800222223,** which will provide a platform for distressed persons to call free of charge and report on distress cases. Further details on Toll Free line will be provided in due course.

SIMPLE STEPS TO FILL THE FORM



OUR VISION

"Employment opportunities for all"

OUR MISSION

"To formulate and implement employment policies and programmes for creation of sustainable employment for all Kenyans

TO REGISTER AS..

1. A job seeker/Intern
2. Private Recruitment Agency

OR

3. Employer

Visit: www.neaims.go.ke

TALK TO NEA

Phone : +254 (020) 7855746/7
Email: info@nea.go.ke
OR
communication@nea.go.ke
Website: -www.nea.go.ke

FOLLOW OUR SOCIAL MEDIA

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